



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Art Unit: 2643

Group No.: 2600

Examiner: Taylor, Barry W.

SYSTEM, METHOD AND APPARATUS
FOR CAPTURING AND PROCESSING

CALL PROCESSING FAILURES

In re application of: Yuergen Boehmke et al.:

OCCURRING AT A TELEPHONE SWITCH

CONTROL PROCESSOR

Serial No.: 09/746,505

Filed: December 22, 2000 :

AMENDMENT AND RESPONSE TO OFFICE ACTION

Pittsburgh, Pennsylvania 15222 July 23, 2004

Mail Stop RCE Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450 RECEIVED

JUL 2 8 2004

Technology Center 2600

Sir:

A. Introductory Comments

This communication and the accompanying Request for Continued Examination

Application is in response to the Final Office Action mailed February 23, 2004. Applicants respectfully submit that the amendment and remarks place the application in condition for allowance.

Claims 1, 16, 35, 42, and 46 have been amended. Claims 1, 3-12, 14-16, 18, 19, 21-30, 32-35, 39-42, 44-46, and 48-50 remain pending in the application. No new matter has been added. Applicants respectfully request favorable reconsideration of the application in view of the following amendments and remarks.

Amendments to the claims begin on page 3 of this paper.

Remarks begin on page 13 of this paper.